Order Management

ASSIST4

AEB

ASSIST4 brings order to order management

ASSIST4 Order Management – part of AEB's comprehensive ASSIST4 supply chain management suite – offers the full spectrum of essential features you need to bring order to the logistical aspects of your order management. The ASSIST4 suite helps shippers of commercial merchandise and industrial goods professionalize their supply chain execution – and now logistics service providers also benefit from this proven functionality.

Orders add value to your supply chain. Whether you order from suppliers (purchase to pay) or customers order from you (order to cash), maintaining efficient control over your supply chains requires efficient order entry, analysis, management, and invoicing. Order Management lets you plan the fulfillment that you execute, control, and monitor with the other ASSIST4 tools. The new ASSIST4 Order Management solution also responds to the shifting division of labor between shippers, service providers, and transporters – because each one of these features benefits all the stakeholders in your supply chain.

Key processes and features of Order Management:
- Order entry
- Order qualification
- Fulfillment planning & checking
- Fulfillment monitoring & controlling
- Evaluation and billing

ASSIST4 Order Management combines many proven features and applications from the ASSIST4 suite and enhances them with newly developed components. And even more innovations are already in development.

▬ Enter, manage, control, monitor from a central point

Orders come from all directions – but they should be channeled into a single fulfillment process …
And therein lies the problem. How do orders originating from various sources find their way to the start of the fulfillment process? Orders are often received through a wide array of channels: e-mail, phone, fax, postal mail, or through interfaces from linked partners or key accounts.

The challenge now is to have order fulfillment begin at one fixed point – your order management interface. ASSIST4 Order Management brings all your orders to this single point – the point at which your performance becomes standardized, automated, and transparent.

Accurately capturing complex order data
There is another basic problem with the various channels: Each order channel queries its own distinct dataset. The common result is incoming orders with missing or ambiguous data.

Multi-pronged approach of
ASSIST4 Order Management:
■ Orders received electronically are checked to ensure they have all the necessary data – without ambiguities.
■ Quick-entry dialogs simplify and accelerate the entry of orders taken by phone or through other channels.
■ ASSIST4 Order Management uses your transaction data to autocomplete missing data based on rules you define.

ASSIST4 Order Management paves the way for seamless order execution, with all the data in the right place at the right time.
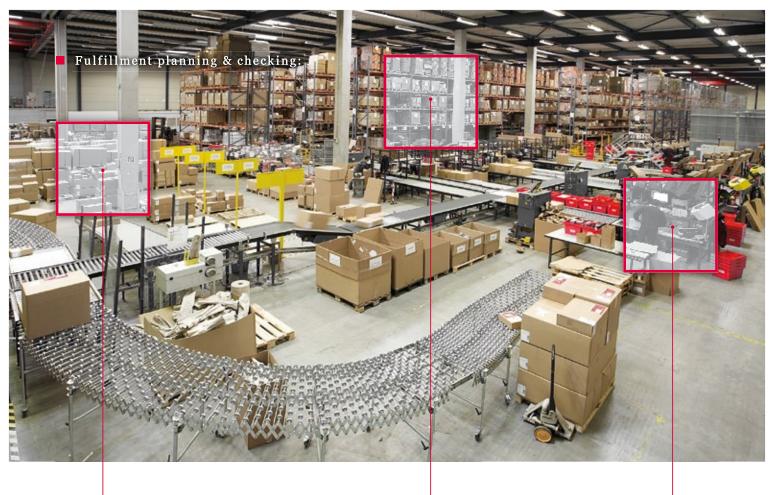
Checklist for incoming orders

Correct product ID?
- -

Export license?
- -

Order data OK?
- -

Delivery block for customer?

Carrier time
window OK

Stock
availability OK

Pick & pack
resources OK

▬ 360-degree analysis of your supply capacity – including fulfillment planning

Knowing the content of an order does not necessarily give you the delivery date. Until now: As soon as an order comes in, ASSIST4 Order Management checks the conditions under which you can fulfill it based on all relevant criteria, so you can meet your service commitments. ASSIST4 Order Management does the proper preliminary checks so your orders run smoothly. The result: complete visibility and end-to-end performance.

Check, plan, deliver – the recipe for smooth order management
ASSIST4 Order Management is about more than creating and completing orders – you can also plan, control, and monitor order fulfillment.

You can prepare consignment and item data within an order and then transmit this data to customs, for example. Throughout the process, ASSIST4 Order Management controls the status-driven order and consignment processing. The relevant documents can be scanned in and saved. Automatic allocation of the documents makes your work easier and provides seamless

documentation to render your business transactions more secure.

ASSIST4 Order Management ensures you don't miss a single step of the fulfillment process. The ASSISTant is a proven tool that guides you to the required fields you need to complete for each status. This prevents unnecessary "detours" during order processing, saving you time and money on the path to fulfillment.

▬ In the end, it's always about money

The value of an order depends on how efficiently it is fulfilled. Fulfillment can generate costs – or add value. ASSIST4 Order Management creates transparency and streamlines your processes.

Running an efficient value chain means bringing efficiency to how you enter, manage, and process each individual order. But another essential ingredient of this efficiency is correctly analyzing and invoicing all costs.

ASSIST4 Order Management supports you at the outset by pre-calculating anticipated freight costs, customs duties, and handling fees – then again at the end by automatically auditing freight invoices and allocating costs to the appropriate cost units. ASSIST4 Order Management even ensures prompt invoicing, since it always knows all the costs.

Excellence in supply chain

The basis for efficient collaboration in the supply chain. Transparency and performance analysis. End to end.

Organization of your order processing. Overview of your fulfillment. Monitoring costs and workflows.

Supports all warehouse and distribution center activities and increases efficiency in your warehouse processes.

Visibility & Collaboration Platform

Integration platform

Scheduling

Monitoring

Alerting

Performance analysis, reporting & KPIs

Process & stock visibility

Time Slot Management

Order Management

Order entry

Qualification

Fulfillment planning & checking

Fulfillment monitoring & controlling

Assessment & billing

Warehouse Management

Goods-in & goods receipt

Stock placement, stock transfers, cross-docking

Stock overview & stock checking

Picking & packing

Dispatch & shipping

Goods issue

Mobile applications

Cockpit

execution has a name:

ASSIST4

Streamlined processes in supply chain execution: **transport management** and **freight cost control**.

Business services for all **customs processes** in procurement and distribution. Standardized. Automated. Integrated.

Meet all **risk** and **compliance** requirements. Avoid possible violations and trade securely.

Transport & Freight Management

Customs Management

Compliance & Risk Management

Transport & Freight Management	Customs Management	Compliance & Risk Management
Shipment consolidation	Integrated global trade management	Global Trade Integration
Transport preparation	Import	Restricted party screening
Transport orders	Export	Export controls
Freight cost management	Bonded warehouse, IPR, OPR	EU & US regulations
Freight cost optimization	EMCS, Intrastat, transit procedures	License management
Freight invoice auditing	Product classification	
Tender Management	Origin & preferences	
Simulations		
Carrier Integration		

AEB (International) Ltd
Pure Offices | Plato Close
Tachbrook Park
Leamington Spa
Warwickshire CV34 6WE
Phone: +44 1926 801250
Fax: +44 1926 801251
E-mail: info.uk@aeb.com
www.aeb.com/uk

AEB (Asia Pacific) Pte Ltd
1 North Bridge Road
#14-01, High Street Centre
Singapore 179094
Phone: +65 63379300
Fax: +65 63379667
E-mail: info.sg@aeb.com
www.aeb.com/sg

AEB Sweden
Baltzargatan 21
211 36 Malmö
Phone: +46 40 85011
E-mail: info.se@aeb.com
www.aeb.com/se

AEB Nederland
Rivium Boulevard 301-320
2909 LK Capelle aan den IJssel
Phone: +31 88 3131700
Fax: +31 88 3131799
E-mail: info.nl@aeb.com
www.aeb.com/nl

AEB Germany
Headquarters
Phone: +49 711 72842 300
E-mail: info.de@aeb.com

AEB Switzerland
Phone: +41 43 211 1060
E-mail: info.ch@aeb.com

AEB GmbH Austria
Phone: +43 662 261051
E-mail: info.at@aeb.com

AEB

Software, consultancy and services for global trade and supply chain management