

Migration Guide

Customs Management

NCTS5 Final State Migration Guide

January 2025

www.aeb.com

AEB

A decorative graphic in the bottom right corner consisting of a large, multi-colored triangle pointing upwards and to the right. The colors transition from purple at the top to blue, green, yellow, and orange at the bottom.

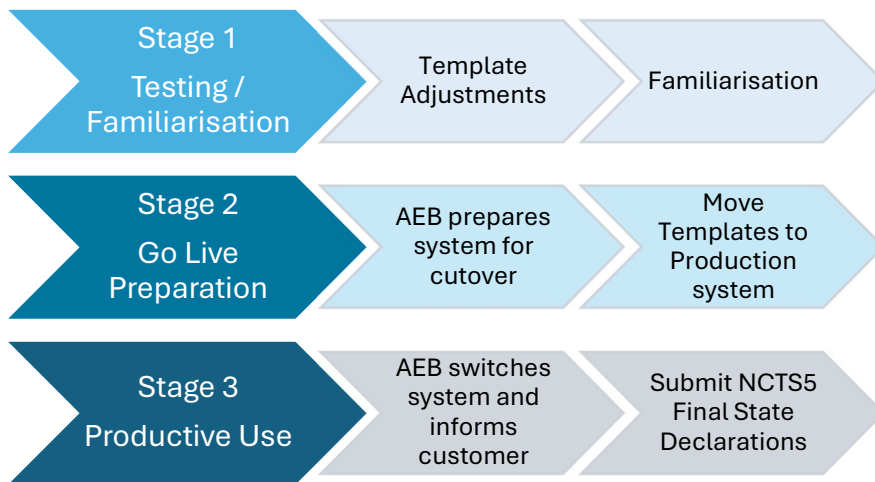
Content

1	Migration Plan	1
1.1	Stage 1: Testing / Familiarisation	1
1.1.1	Template adjustments.	1
1.1.2	Familiarisation	1
1.2	Stage 2: Go Live Preparation	2
1.3	Stage 3: Go Live and Onwards	2
2	Responsibilities and what AEB will provide	2
2.1	Your Responsibility	2
2.2	What AEB will provide	1

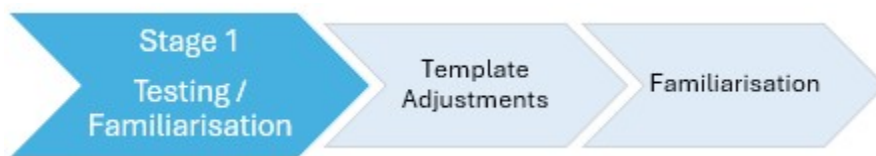
This guide covers the migration from NCTS5 Final State within the AEB Customs Management System. This guide is to be used in tandem with articles found in the NCTS Phase 5 Migration section of the AEB Help Center.

1 Migration Plan

The diagram below outlines the stages and key points for the migration of your AEB Customs Management solution to NCTS5 Final State. Please review and make sure that you follow the steps outlined. They are a key part of a successful migration to NCTS5 Final State. Customs Authorities will be switching to NCTS5 Final State on 21st January 2025.



1.1 Stage 1: Testing / Familiarisation



1.1.1 Template adjustments

You will need to make necessary changes to your templates and then test the changes you make. Information on templates can be found in the NCTS 5: General information section of the AEB Help Center.

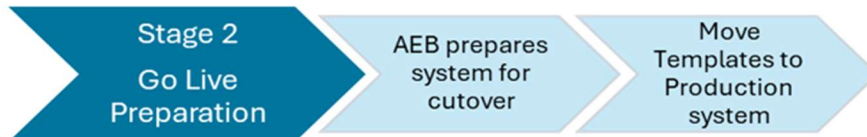
1.1.2 Familiarisation

It is important that before the NCTS5 Final State cutover you become familiar with the changes and differences. Failure to do this will mean that you will be far more likely to encounter issues during cutover. Guidance for the changes in NCTS5 can be found in the AEB Help Center.

API

If you have written an API to send data to the AEB Customs Management System you may wish to modify the API to change data values or send extra information if available. For further information on changes please consult the AEB Help Center.

1.2 Stage 2: Go Live Preparation



- Any templates that have been created or modified on the Test System will need to be copied over to the Live System; it is your responsibility to do this, and guidance on how can be found in AEB Help Center. (Article: How do I Export and Import Templates?)

1.3 Stage 3: Go Live and Onwards



- You will now be able to send live NCTS5 Final State declarations in your Production System.
- Once your system has been changed to NCTS5 Final State, you can contact the AEB Migration Team by emailing migrationsupport@aeb.com for the first week post go-live. Anything after this please then switch to your BAU support route in accordance with the support agreement you have in place.

2 Responsibilities and what AEB will provide

2.1 Your Responsibility

As part of the migration, it is your responsibility to carry out appropriate steps and actions to make the migration successful.

- Use your test system and the AEB Help Center for the NCTS5 Final State migration.
- Carry out the actions as detailed above in readiness for the migration on 21st January.
- Perform appropriate testing covering the needs of your individual business in terms of the data and processes used.

2.2 What AEB will provide

- Setup of a test system to allow you to become familiar with the screens and changes made for NCTS5 Final State.
- Links to Help Center articles covering NCTS5 Final State Migration.
- Cutover of your production system for Customs Management System with NCTS5 Final State.
- An email address (migrationsupport@aeb.com) that you can use to confirm actions and ask any questions during your testing and early life support period of the NCTS5 Final State Migration.